

Intro to Desktop Support

This primer in desktop support gets you a baseline familiarity with everything that goes into providing basic desktop support. You won't be fixing databases and servers on your own afterward, but you'll be more productive and fix almost every basic problem. Once you're done with this Intro to Desktop Support training, you'll know how to solve commonplace desktop problems, from physical interactions with cabling and hardware to software like drivers and updates.

[CBT Nuggets course material](#) →

WEEK 1

Intro to IT: Desktop Support

56 min.

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