

How to Configure Cisco CME

This Cisco CME Configuration course trains you to manage and configure Cisco Unified Communications Manager Express (CUCME/CME) for streamlined collaboration. Perfect for small businesses, this training shows how to use Cisco's Call Manager Express to deliver advanced, low-cost telephony that's easy to maintain.

[CBT Nuggets course material](#) →

WEEK 1

CME Initial Configuration

153 min.

Unified Communications Manager Express	6
What flavor of Unified Communications Manager Express?	8
CME Initial Config	8
CME Create Directory Numbers	5
CME Configure our Endpoints (Manual Registration)	9
CME Registration Verification	5
Validation	4

CME Auto Registration and Exploring Settings

Introduction	1
CME Configure our Endpoints (Auto-Registration)	9
Exploring the settings we have configured	9
CME Registration SIP Call Flows	8
CME Authentication Register	13
Other CLI commands related to Endpoint Registration	9
Troubleshooting CME Configurations	4
Validation	5

CME Dial Plans

Introduction	2
Cisco Unified Communications Manager Dial Plans	3
CME Virtual Dial Peers	11
E.164 Pattern Maps	7
Voice Translation Rules	12
Voice Translation Profiles	6
Dial Peers	9

WEEK 2

137 min.

Validation 4

Survivable Remote Site Telephony (SRST)

Introduction 1

Survivable Remote Site Telephony (SRST) Overview 6

How phones registered to CUCM handle failover 13

CUCM SRST Config 4

IOS SRST Config 6

SRST Failover Demo 9

SRST Unable to make Outbound call 7

Validation 2

Advanced SRST Features

Introduction 2

Shared Lines on E-SRST 8

Busy Lamp Field (BLF) on E-SRST 10

Voice Hunt Groups on E-SRST 10

Ensure we can make inbound calls 8

Validation 7

Basic Automatic Call Distribution (B-ACD)

Introduction 1

Basic Automatic Call Distribution (B-ACD) on E-SRST 3

B-ACD (Voice Hunt Groups) 3

B-ACD (Obtaining the scripts and prompts) 5

B-ACD Configuration 5

Test our B-ACD Configuration 10

Recording custom B-ACD prompts 5

Adding an additional option to our menu 3

Validation 5